

Terms of Service

Piece of Pearce Commercial and Residential Maintenance

Last Updated: August 2026

These Terms of Service govern the provision of services by Piece of Pearce Commercial and Residential Maintenance. By engaging our services, you agree to these terms.

Services

We provide residential and commercial maintenance services including, but not limited to:

- General property maintenance
- Carpentry repairs
- Painting and touch-up work
- Furniture assembly
- Plaster repairs
- Minor renovations
- Property upkeep and repair services

Service availability may vary depending on location, scheduling and project requirements.

Quotes and Pricing

Quotes are valid for 30 days unless otherwise stated.

Prices may be adjusted where:

- Additional work is requested
- Hidden damage or unforeseen issues are discovered
- Materials or project requirements differ from those originally quoted

Any significant variations will be discussed and approved before additional work proceeds.

Materials and Payment

Where materials are required for a project, Piece of Pearce Commercial and Residential Maintenance require payment for the cost of materials before work commences.

Any material costs required upfront will be discussed with the customer and included in the quote or invoice. Materials will not be ordered or purchased until payment for those materials has been received.

Upon completion of the work, the customer will be issued with an invoice for the remaining balance, including labour and any additional approved costs incurred during the project.

Payment of the final invoice is due within the timeframe specified on the invoice unless otherwise agreed in writing.

Bookings and Cancellations

We ask that customers provide as much notice as possible if they need to cancel or reschedule an appointment.

We reserve the right to reschedule appointments due to weather conditions, safety concerns, illness or circumstances beyond our control.

Access to Property

Customers are responsible for providing safe and reasonable access to the work area.

We reserve the right to refuse or suspend work where conditions are unsafe or unsuitable.

Warranties

We take pride in the quality of our workmanship and will address genuine workmanship issues reported within a reasonable period following completion of work.

This warranty does not cover:

- Normal wear and tear
- Damage caused by misuse, neglect or third parties
- Existing defects not related to our work
- Manufacturer defects in supplied products or materials

Limitation of Liability

To the maximum extent permitted by law, Piece of Pearce Commercial and Residential Maintenance will not be liable for indirect, incidental or consequential losses arising from the use of our services.

Nothing in these terms excludes rights available under Australian Consumer Law.

Website Use

Information provided on our website is intended as general information only. While we make reasonable efforts to keep content accurate, we do not guarantee that all information is current, complete or error-free.

Photographs of Completed Work

Piece of Pearce Commercial and Residential Maintenance may take photographs of completed work for quality assurance, record-keeping and marketing purposes. No personal information or identifying details of the customer will be published without consent.

Changes to Terms

We may update these Terms of Service from time to time. Updated versions will be published on our website.

Contact Information

For questions regarding these Terms of Service, please contact:

Piece of Pearce Commercial and Residential Maintenance

Email: enquiries@pieceofpearce.com.au